



THE HOT 100

Sponsored by:



In this special feature, we identify the most influential people in the residential leasehold property sector. Included within the list is a mix of leasehold campaigners, Parliamentarians, trade and professional bodies, managing agents, building owners, investors, developers, valuers, and lawyers among others. Let us know if we missed anyone out by emailing editor@newsontheblock.com



WORKING WITH THE TOP 100

CALL PMR 0845 094 0600

PMR SOURCE MANAGEMENT PROFESSIONALS.

OUR SUCCESS IS BUILT ON OFFERING THE HIGHEST LEVELS OF SERVICE AND EXPERTISE, COMPETITIVE RATE. DELIVERED AT THE MOST



PMR Suite 340, 50 Eastcastle Street, London, W1W 8EA
24 hour tel: 0845 094 0600 Email: alice@fpmr.co.uk
Web: www.fpmr.co.uk



Entries have been gathered subjectively according to our knowledge and experience of the industry and are arranged in alphabetical order by name.

James Agar
Investment Director,
Braemar Estates

James co-ordinates fund management, property acquisition and financial relationship management, with lead responsibility for Ground Rents Income Fund plc, the first UK ground rents REIT. James manages the company's large-scale corporate and institutional client base, which has seen the business grow to

manage over £1 billion of property assets.

Clare Allen
Partner Child & Child



Claire is a well connected property lawyer with an impressive client base. Within her residential property practice she specialises in Leasehold

Enfranchisement. She deals with some of London's most valuable and exclusive properties with absolute discretion as to her clients' identities. She has also successfully taken cases to Appeal Court level. Claire was Enfranchisement Solicitor of the Year 2012 at the ERMAS.

Caroline Anstis
(Now Caroline Wild)
Legal Director,
Blake Morgan LLP



Caroline is a specialist leasehold enfranchisement lawyer and has been instrumental in the growth of the highly regarded enfranchisement team at Piper Smith Watton LLP – now Blake Morgan, following their merger earlier this month. Caroline has developed excellent working relationships with specialist surveyors and, with her technical acumen and strong negotiation skills, she carefully ensures that her clients avoid the many pitfalls in the complex legislation, in order to achieve successful outcomes.

Michelle Banks
Chief Executive,
ARMA



She's now retiring, but during her years as Chief Executive of the Association of Residential Managing Agents (ARMA), Michelle Banks prioritised the implementation of ARMA-Q as a self-regulatory regime as a key goal. Michelle led an organisation whose members manage over 900,000 flats in more than 34,000 buildings nationwide.

Justin Bates
Barrister, Arden
Chambers



Justin Bates is a barrister at Arden Chambers. He is Deputy General Editor of the Encyclopedia of Housing Law and co-author of Leasehold Disputes. His recent significant cases include Sussex Villas Ltd v (1) Wan (2) Harrison [2014]; Columbia House Properties (No.3) Ltd v Imperial Hall RTM Co Ltd [2014]; Qdime Ltd v Bath Building [2014]; Elim Court RTM Co Ltd v Avon Freeholds Ltd and

other appeals [2014]; and Triplerose Ltd v 90 Broomfield Rd RTM Co Ltd [2015].

Tony Beaumont
Director,
William Pears Group



Tony is responsible for the management of the company's substantial UK residential portfolio. His considerable expertise and experience in the valuation and analysis of complex ground rent portfolios is key in influencing their policy on acquisitions and disposals. The group is active in this market and is always looking for new opportunities.

Andrew Billson
Managing Director,
Barratt Residential
Asset Management



Andrew Billson, one of the most experienced property managers in the UK, is Managing Director of Barratt Residential Asset Management (BRAM). Andy joined BRAM after 21 years with OM Property Management Ltd, to



Hema Anand
Partner, Bircham Dyson Bell

Hema heads the residential department at Bircham Dyson Bell Solicitors, has over 15 years' experience in all aspects of high net worth residential property and is a recognised expert in the area of leasehold enfranchisement. Highly Commended at the ERMAS in 2011, 2012 and 2014, she won the Association of Women Solicitors Best Woman in a Property Practice Award 2011.

Specialists in residential leasehold law

“Roger's concise appraisal of intricate matters allows us to make informed decisions in a short time frame. I would have no hesitation whatsoever in recommending Brethertons”

Roger Hardwick

01295 661453

rogerhardwick@brethertons.co.uk

ensure that the company's superb customer service in property management adds value to Barratt's property offering.

Peter Bolton King
Global Residential Director, Royal Institution of Chartered Surveyors



Peter works alongside RICS' other professional group teams to increase its presence in the residential sector, and promote the role of RICS Residential globally. He has been a vocal sup-

porter of government regulation in the sector. Peter is the former Chief Executive of National Federation of Property Professionals (NFoPP).

Sam Bone
Head of Leasehold, Enfranchisement Department, Wallace

Sam is joint head of the leasehold enfranchisement department. She has successfully represented a wide range of clients including the Freshwater Group, and has been involved in several significant cases, including Howard de Walden Estates Limited v Kateb. Sam and her team deal

with over 350 enfranchisement cases each year.

Sir Peter Bottomley
MP Leasehold Campaigner, House of Commons



Sir Peter is a vocal campaigner for leasehold reform both inside and outside Parliament. He has chaired several meetings in his Westminster offices about leasehold issues, after a landmark legal case in his constituency brought what he describes as "legal torture" to his attention.

Mary Ann Bowring
Managing Director, Ringley Group

Mary-Anne, an Engineer and Chartered Surveyor is the founding director of Ringley Group, which delivers property management to 10,000 leasehold properties, building engineering services, valuations and legal work to help leaseholders enfranchise or claim their right to manage. She sits on the IRPM's Board of Governors and the Committee at Notting Hill Housing Trust, and is one of London's Ambassadors for Apprenticeships.

Martin Boyd
Director, Leasehold Knowledge Partnership (LKP)

Having successfully won several cases in the LVT for



Andrew Bulmer
UK Residential Director, Royal Institution of Chartered Surveyors

Andrew Bulmer joined RICS in 2013 as UK Residential Director. He is committed to ensuring consumer and stakeholder confidence in RICS members through the delivery of professional services to the highest standards.

his own building. Martin is now determined to help other flat owners individually and by campaigning for legal change under the LKP banner. Martin is active in lobbying members of Parliament for leasehold reform.

Clare Brady
Managing Director, Brady Solicitors



Clare has firmly established Brady Solicitors as one of the property management industry's leading lights through her

relentless focus on improvement and innovation. Her understanding of the issues faced by property managers is reflected in the firm's progress. Brady Solicitors grew by over 40% during the last financial year.

Kelly Bream
Operations and Customer Executive, Berkeley Group



Kelly is responsible for the running of the Operations Department for Berkeley



Alice Cadfan-Lewis
Director, Block Recruit

After success in setting up and running PMR, providing site-based staff, Alice established Block Recruit in late 2014. Alice's innovative approach to valuing her candidates, as much as her clients, has continued to prove that her knowledge of the market makes her firm the obvious 'go-to' for block managers looking to successfully develop their careers.



BRADY
S O L I C I T O R S



Brady Solicitors. The property law firm of choice for discerning managing agents, freeholders and RMC directors.

If you would benefit from market- leading legal expertise, exemplary relationship management and seriously speedy results, talk to our award-winning team and see for yourselves the difference we can make.

Brady Solicitors. Your legal partner for:

- Fast and effective service charge recovery
- Bringing and defending claims in the FTT (LVT)
- Volume ground rent recovery
- Lease advice and variations
- Right to manage
- Property acquisitions and conveyancing
- Property management disputes



0115 985 3450



bradysolicitors.com



@bradysolicitors

Homes (SEL). Her team acts as a central communication point for the business concentrating on the design of buildings, the legal structure and the appointment of Managing Agents, as well as ensuring all Berkeley's assets are managed and

financially operated to the highest of standards.

Julian Briant Head of Residential Consultancy, Cluttons

Julian Briant FRICS heads up Cluttons' residential consultancy and has for almost 30 years managed

London Estates. His roles have included leasehold enfranchisement, valuations, lease restructuring, management, expert witness, insurances, statutory tenancies and refurbishments - right across London but especially in St John's Wood, Kensington, Dulwich and Kennington for family trusts, charities, property companies and private individuals.

Steve Chapman Home Ownership & Leasehold Services Manager, Catalyst Housing

Steve is a long-standing Fellow of the Association of Accounting Technicians and also a member of the CIH. Steve has contributed to government leasehold proposals and the Home and Community Agency's model shared ownership lease. He has also worked with the CLG and the Council of Mortgage Lenders, and is Secretary to the new National Leasehold Group. Steve's aims include making leasehold management a better experience for leaseholders and landlords.

Mark Chick Partner and Head of the Leasehold Reform Team, Bishop & Sewell



Mark Chick is a well-known and highly-regarded specialist in landlord and tenant matters. His expertise when it comes to leasehold reform issues is unparalleled. He has been a Partner and head of the Leasehold Reform Team at Bishop & Sewell LLP since 2006.

He is also a director and founder committee member of the Association of Leasehold Enfranchisement Practitioners (ALEP) - the sector body to which all reputable valuers and solicitors working in the field of Leasehold Reform now belong - he regularly writes and speaks about enfranchisement and leasehold matters and is the author of two leading websites Leaseholdinfo.com and Leasehold Reform News. Mark is a member of the First Tier Tribunal Frequent User Group Panel.

Franco Cirillo Residential Investment Director, Dorrington Estates

Franco is a Chartered Surveyor with over 20 years' experience in estate management, having spent nine years with the Cadogan Estate. He serves on BPF working parties and his duties include the asset management of Dorrington's assured shorthold portfolio.

David Cowans Group Chief Executive, Places for People

Places for People owns or manages 144,000 homes across the UK. David has 30 years' experience of housing, urban regeneration, mixed tenure and mixed use development, property management and financial management, leading strategic change in large and small organisations. David has led the transformation of Places for People from a traditional Housing Association into a diverse business, which provides a range of products and services to build and manage communities that can prosper and be sustainable in the long term.



David Clark Owner, Mainstay Group

David is the current chairman of the IRPM, which he helped create in 2001 before becoming chair of ARMA from 2002-2005. He is an owner and co-chair at Mainstay Group, one of the largest and most successful residential and mixed-use asset managers in the UK with over 40,000 units under management.



PMR SOURCE
PROPERTY MANAGEMENT
PROFESSIONALS



24 hour tel: 0845 094 060 Email: alice@fpmr.co.uk Web: www.fpmr.co.uk

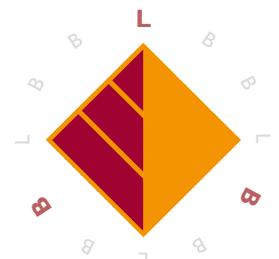


Leasehold Valuation Tribunal Building Control Approval Works
Remedy Leasehold Valuation Tribunal Dampness Survey Damages
Dilapidations Leasehold Building Fabric Enfranchisement Advice
Investigations Advice Statutory Requirements Leasehold Pitched
Slate Roof Plasterboard Construction Property Litigation Advice
Cracking Freehold Framed Brick Licence Rendered Metalwork
Advice Service Charge Disputes and Budgets Windows Conversion
Demise Annual Maintenance Valuations Foundations Assured
Shorthold Tenancies Repairs Trickle Vents Documentation
Lease Extension Valuations Freehold Lease Shared Areas
Building Contractors Fanlights Laminate Fire Insurance Common
Parts Deflected Soundness Building Reinstatement Valuations
Lease Renewals Fixings Brickwork Ground Rent Lifts Decorations
Floor Joists Masonry Condition Reports Budgets Galvanised Disputes
Corrosion Rent Reviews Timbers Repairs Building Regulations Double
glazing Boundary Walls Structural Surveys Market Valuations
Adjustment Excavate Demise Liabilities Sashes Roof Space Local
Authority Enforcement Exterior Drains Services Parking Lease
Extensions Valves Damage Pipework Disrepair Tree Roots
Screed Rent Reviews Ironmongery Planning Permission
Mortar Ridge Vaults Timber Building Surveying Trusses
Ceiling Dry Lining Workmanship Property Litigation
Advice Party Walls Conservation Area Metal
Cladding Material Tenant Specifications CDM

LBB CHARTERED SURVEYORS
helping you make sense
of your property



Langley Byers Bennett
St Bartholomew House
90-94 Fleet Street
London EC4Y 1DG
Tel: +44 (0)20 7822 8850
Email: info@lbb.org.uk



LBB CHARTERED SURVEYORS
LANGLEY BYERS BENNETT

Julian Davies Surveyor and Founder, Earl Kendrick Associates Limited



Julian is a Chartered Building Surveyor and founder of

Earl Kendrick Associates Limited. His philosophy is that surveying is a people business. It requires technical knowledge, but ultimately is about relationships. That philosophy has guided the way he has shaped the business and hand-picked his colleagues to form a cohesive team that puts clients first and takes pleasure in meeting each one's particular needs. From preparing maintenance strategies and managing major works projects, to drafting guidance rules and acting as an expert witness, Julian's own experience underpins his leadership of the EKA team, while his passion for excellence and professionalism drives the business forward.

Richard Daver Managing Director, Rendall & Rittner



A Fellow of the RICS, Chartered Institute of Housing and

Institute of Residential Property Management, Richard joined Rendall and Rittner in 2006 bringing a wealth of public and private sector

experience. Richard leads a specialist team providing developers with long term consultancy and management services, and has been instrumental in delivering those services to some of London's largest regeneration schemes and high-profile prestigious development sites. Richard also advises on service charge matters including disputes and regularly acts in an advisory capacity in relation to First Tier Tribunal hearings.

Peter Dening Partner, Pennyquick Collins

Peter is a partner in the practice of Pennyquick Collins, specialising in residential block management. As chairman of ARMA from 2010 to 2012 Peter oversaw the appointment of ARMA's new CEO and the establishment of the ARMA-Q project which was launched in May 2013. Peter is an ARMA council member.

Marilyn Di Cara Director of Sales and Marketing, Moat Housing

Moat is a housing association in the South East of England with 20,000 homes, 4,000+ of which are shared ownership. In 2014/15, Marilyn's team is on track to sell about 450 homes through shared ownership. Her team has also developed a specialism for deliver-

ing government-funded equity loans. Marilyn is a member of the Chartered Management Institute and of the Chartered Institute of Public Relations, and in 2013 was a finalist in the First Women Awards.

Paul Dickinson Director, Sky Homes

Paul took up this position in January, having worked for Sky in a number of senior sales and marketing roles. He is responsible for Sky's communal TV strategy, working alongside landlords, managing agents and developers. Paul is passionate about providing 'walk-in working' TV and Broadband services for customers moving into new homes, and is forging partnerships with developers and other service providers to deliver this. He is also leading the roll out of Sky's Single Cable Solution (SCS), an upgrade solution for existing single-feed communal TV systems, which has seen over 16,000 units upgraded since its launch in 2013.

James Driscoll Lawyer, mediator and writer, LVT



Professor James Driscoll is a Solicitor and a Judge on the First-tier Tribunal (Property Chamber). He is a leading expert on residential leasehold matters and housing law generally. In addition to his



Anna Favre Partner, Pemberton Greenish LLP

Anna is a recognised leading expert in leasehold enfranchisement, acting for major London landed estates including Cadogan, Sloane Stanley and the Day Estate as well as many tenants. She also advises companies and high net worth individuals on landlord and tenant law. Anna regularly presents at conferences and seminars, and has written for the legal and general press on these areas.

years in practice he has held academic positions in England and the United States. He is a regular speaker at conferences for lawyers and property professionals (including the LEASE annual conference). James has written several books on housing law and he is a contributor of articles for the Estates Gazette.

Anthony Essien Chief Executive, The Leasehold Advisory Service



Anthony, an accredited mediator and barrister, has been involved in residential leasehold for almost 20 years, and leads a government-funded organisation that provides help and advice to over 40,000 leaseholders in England and Wales each year, as well as training to hundreds of practitioners.

Let Taylor&Emmet Solicitors...

...unlock your block's potential

By working in partnership with Taylor&Emmet's specialist team, you can benefit from clear, practical and strategic advice on all your block management issues.

Our services include:

- **No win, no fee** arrears recovery
- **In house** First Tier Tribunal Property Chamber expertise
- High quality partner-led advice & varied cost packages, including **no win, no fee.**
- **Fixed fee** Right To Manage
- Advice about major works and S.20 consultation
- Leaseholder disputes
- Breaches of lease
- **Fixed fee** lease extensions and variations

Our expert solicitors have extensive knowledge of the property sector and work closely with clients. They are supported by enviable case management systems and a transparent fee structure.

To find out more, get in touch...

Cassandra Zanelli MIRPM
0114 218 4000
Cassandra.Zanelli@tayloremmet.co.uk
@te_propertylaw



Taylor&Emmet LLP
S O L I C I T O R S

www.tayloremmet.co.uk





Damian Greenish
Solicitor, Pemberton Greenish

Damian Greenish has been a solicitor for over 40 years and is a leading authority on leasehold reform, advising both landlords and tenants on all aspects of leasehold enfranchisement. He has been involved in many of the landmark leasehold reform cases in the Supreme Court, House of Lords, Court of Appeal, High Court and the valuation tribunals. He is well known as a speaker at and as a regular chairman of the leading conferences and seminars in this sector of the law. Damian is Chairman of the Trustees of the Sloane Stanley Estate; Chairman of the Council of the Chelsea Society; a member of The Law Society; a member of the BPF's Residential Property Management Committee and Honourary President of ALEP.

Robert Orr-Ewing
Partner - Leasehold Reform Department, Knight Frank



Robert handles a multitude of applications to extend leases or buy freeholds, on behalf of lessees and freeholders, and advises on leasehold professional negligence cases and rent reviews. He has appeared as an expert witness at many leasehold valuation tribunals, and has been involved in eight appeals to the Lands Tribunal, including Arbib and Sportelli.

Nigel Feast
Managing Director, Deacon



Nigel commands huge respect in the insurance markets, and he has built a strengthened management team at Deacon. 2014 sees the 25th anniversary of the firm, making it the longest-established specialist insurer for the leasehold flats market. Deacon has

consistently negotiated terms and conditions that make life easier for lessees, agents and freeholders.

Emily Fitzpatrick
Partner Solicitor, Dean Wilson LLP

Emily is a leading regional specialist in the leasehold reform sector. She specialises in Collective Enfranchisement, Lease Extensions and Right to Manage claims acting for both landlords and tenants as well as being an expert on "missing landlord claims". She also advises some high profile London based property owners as well as more local lessee-owned freehold companies. Emily is a member of ALEP and was crowned winner of the Regional Professional of the Year in the Enfranchisement and Right to Manage Awards 2015.

Ian Fletcher
Director, The British Property Federation



The Federation's assiduous and pragmatic Director of Policy, whose remit covers everything

property, looks never happier than when promoting residential investment. He participated in the Government's Montague Review Group, and must be pleased an institutionally-funded build-to-rent sector is starting to deliver units in their thousands.

Oliver French
Director, Savills



Oliver is a Director in Savills Valuation department specialising in leasehold enfranchisement and he leads the team responsible for enfranchisement work acting for landlords and tenants. His team won Valuers of the Year in 2012 and 2014. He successfully acted on one of the highest profile enfranchisement cases of 2014 (Francis Anthony Armstrong Carnwarth & others v Latifa Kosta) and in 2015 he won the Valuer of the Year award.



Your local residential managing agent

Specialists in long leasehold and freehold management

- Collection of Ground Rent & Service Charges
- Weekly Management Inspections
- Competitive Management Fees
- Experienced team of property managers
- For our full comprehensive management details please contact us

619 Holloway Road, London N19 5SS
t: 020 7561 5230 f: 020 7561 5231
e: info@dillonsproperty.co.uk

www.dillonsproperty.co.uk



Free Management Consultation

EXPERT LEGAL SOLUTIONS FOR THE PROPERTY MANAGEMENT SECTOR



OUR SERVICES

- Service Charge Arrears Recoveries
- Ground Rent Arrears Recoveries
- Complex and Defended Claims
- Forfeiture
- First-Tier Tribunal (Property Chamber)
- Appeals to the Upper Tribunal
- Right to Manage
- Lease Extensions and Variations
- Enfranchisement
- Breach of Covenant
- PRS

W: JBLEITCH.CO.UK
T: 0151 708 2250



Neil Gardiner
Fund Manager,
Aviva Investors



Neil has specialised in the residential and alternative investment sectors for over 20 years. While at Aviva Investors he has been closely involved in areas including Igloo Regeneration Fund, Quercus Healthcare Fund, Beach Student Fund and Capital Residential Fund, as well as launching and managing

the Aviva Investors REaLM Ground Rent Fund. Neil has also advised on residential investments in Germany, the Czech Republic and Romania.

Baroness Gardner
Leasehold
Campaigner,
House of Lords

As a Peeress in the House of Lords, Baroness Gardner has actively raised issues concerning residential leasehold property in Parliament including questioning the Government on regulating

managing agents and leasehold service charges.

Ellodie Gibbons
Barrister, Tanfield
Chambers



Enfranchisement and Right to Manage barrister of the year

2011 and recommended in Chambers UK and the Legal 500, Ellodie specialises in leasehold issues including service charges, enfranchisement, rights of first refusal and right to manage. Writing credits include 'Service Charges and Management: Law and Practice' and 'Leasehold Enfranchisement Explained'.

Julius Gottlieb
Managing Director,
Dorchester Real
Estate Asset
Management



Julius set up Dorchester Real Estate Asset Management five years ago with EC Harris. It has since sourced and manages in excess of 30,000 units in its ground rent funds on behalf of its institutional investors. Julius is Chairman of The Property Finance Forum, which is the dedicated network for senior Finance professionals in the property industry.

Prior to Dorchester, Julius was Finance Director of Morley Fund Manage-



Alex Greenslade
Founder, ALEP

Alex founded ALEP with his sister, Anna Bailey. He has huge experience as a hands-on manager of both collective enfranchisement and bulk lease extension projects, and prides himself on explaining both processes in jargon-free language.

ment. He was also CFO at Lend Lease and FD at Berkeley Homes Plc.

Roger Hardwick
Head of Residential
Leasehold,
Brethertons



Roger is a property solicitor and specialises in residential leasehold property law. His work includes statutory lease extension, collective enfranchisement and right to manage claims; freehold acquisitions under the Leasehold Reform Act 1967; ground rent portfolio sales and purchases; residential

service charge disputes; and applications to the First-tier Tribunal (Property Chamber), including applications to determine service charge liabilities, applications to appoint a manager and applications to vary leases, under Part IV of the Landlord & Tenant Act 1987.

Mark Hawthorn
Director, Landmark
Investments



Celebrating 15 years in business this year, Landmark Investments Group is widely acknowledged as the



Georgie Hibberd
Associate Director,
RICS Residential Faculty

Georgiana qualified as a Chartered Surveyor in 1986. She joined the Royal Institution of Chartered Surveyors residential faculty in 2007. Georgiana's role includes advising RICS members and members of the public on residential issues and the production of practice notes and guidance, particularly on residential block management issues.

ADVANTAGE MANAGING AGENTS!

**PDC CREATES EVEN MORE
WINNERS ON OUR STAND
AT THE EXHIBITION!**

Wii TENNIS WINNERS:

1ST PRIZE

A Hi-Tech 5 Star Hotel Stay & Michelin Star Dining for Two in London worth £500 was won by Claire Collins of Braemar Estates

2ND PRIZE

A Fortnum & Mason Sky High Tea at the Shard on 05.09.2015 was won by Priya Rawal of Pinnacle Places

3RD PRIZE

A Wimbledon Tour for Two was won by Sallie Gilbert of Galbraith Property Services



*A quick break
between sets*



*Thanks to all those who attended
our stand at the exhibition!*



*There were actually
445 sweets!!*

WIMBLEDON TOUR WINNERS!

Mr Michael Pilling of Chestertons won the Wimbledon Tour with lunch and Champagne for two by being the closest entrant in guessing the number of tennis ball sweets in the jar with 449!

most proactive, accessible and visible of all ground rent investors. Services range through acquisition, collections, insurance and fund management. In the last six months the group has put £67.4m of ground rent acquisitions into lawyers across around £1.2-£1.4 billion of developments.

Rt. Hon Keith Hill Chair, ARMA-Q



Keith, a former MP and Minister of Housing, is now

leading the new independent self-regulatory panel created by ARMA. Keith leads a regulatory panel which will oversee and enforce a new consumer charter and set of standards that have been specifically tailored for managing agents.

Nigel Howell Chief Executive, FirstPort



Nigel joined FirstPort in January 2013 with a wealth of experience

in senior roles, most recently as Chief Financial Officer of property maintenance business Morrison Facilities Services Ltd. Nigel is a qualified Accountant (FCMA), a Chartered Director (CDir) and an Associate of the Institute of Residential Property Management (IRPM).

Jeremy Hudson Partner, Charles Russell Speechleys



Jeremy heads the large enfranchisement group at

the newly-merged firm, and now leads a team of 35 lawyers. He is an expert in claims for the freehold of houses and in the valuation aspects of collective claims and lease extensions on flats. His principal client is the Howard de Walden Estate in Marylebone. He has been involved in many leading cases in the field, including the recent Accordway case in the Upper Tribunal.

Graham Jaffe Senior Partner, JPC Law



The world of leasehold enfranchisement is a

minefield for the unwary and can at times defy logic. With over 20 years of experience, Graham has developed the expertise to determine clear strategies to overcome what can often seem to be insurmountable hurdles and achieve results which invariably exceed expectations.

Cerian Jones Partner, Cluttons



Cerian Jones is a partner in Cluttons' residential

consultancy team. A chartered surveyor with over 30 years experience gained in the UK and the USA, he has advised many of the Central London landed estates and a wide range of public and private sector clients on residential property valuation, specialising in leasehold enfranchisement and expert witness work. He has sat on the RICS Residential Property Board, and the working groups which produced the RICS Research Report on Leasehold Reform - Graphs of Relativity, and the RICS Guidance Note on Leasehold Reform in England and Wales. Cerian won the Expert Witness of the Year Award 2015.

Dudley Joiner Founder, Right to Manage Federation (RTMF)



In 2006 Dudley founded the RTMF, which has helped

over 7,000 leasehold owners exercise their right to manage. In 2015 Dudley launched The Leaseholder Association, which aims to provide early education, advice and



Yashmin Mistry

Partner, Property Practice Group Leader, JPC

Recently named Solicitor of the Year, Yashmin and her leasehold enfranchisement team have exceeded predicted growth since 2012 by 220%. She leads JPC's Residential Property Practice Group and is a recognised, established industry trainer writing regularly for ARMA, RICS, I-Surv and Westlaw.

conflict resolution services to buyers and owners of leasehold flats.

Nick Jopling Executive Director, Grainger PLC



Nick joined Grainger PLC in September 2010 as executive

director with responsibility for property matters from CB Richard Ellis, where he was executive director of a residential. Nick's responsibility covers Grainger's UK residential portfolio, development

and fund management business units. Nick is also the chairman of the Urban Land Institute's UK Residential Product Council.

Ben Jordan Managing Director, Premier Estates



Ben is the Managing Director of Premier Estates, a fellow of

IRPM, the immediate past chairman of ARMA and a current ARMA council member. He has been instrumental in the introduction of ARMA's

service charge arrears? ground rent arrears?

nationwide award winning legal
recovery services for:

self managed RMCs
managing agents
freeholders
developers

no
recovery
fee

easy to
instruct

no
upfront
charges

free
outsourcing
subject to lease



service charge arrears
ground rent arrears
leasehold enfranchisement
lease extensions
right to manage incorporations

lease variations
section 20 consultation
nuisance actions
forfeiture and possession
licences for works/alterations/sub-letting

rent arrears

- commercial
- residential (AST)

commercial debt recovery
training, surgeries and guides

a law firm for property clients with high expectations

new self-regulatory regime, ARMA-Q and is passionate about driving up standards in the industry. He worked closely with the CMA during its market study into residential property management and is involved in several working groups whose aim is to deliver the CMA's recommendations in accordance with the Government's published response. At Premier Estates Ben leads a team of over 130 staff who manage approximately 24,000 units throughout England and Wales.

Nicholas Kissen Senior Legal Adviser, The Leasehold Advisory Service



Nicholas Kissen is a senior advisor at the

Leasehold Advisory Service, having previously spent around fifteen years in private practice as a solicitor. Nicholas oversees LEASE's professional training and development programmes with broad experience of public presentations on all aspects of residential

leasehold law. He is also a regular speaker at property events around the country.

The Leaseholder

With over an estimated 4.1 million privately owned leasehold properties in the country, by far the most influential people in the sector are flat owners themselves. In London alone, service charges are estimated in excess of £500 million. As paying customers, leaseholders are increasingly aware of their rights and how to exercise them.

Jonathan Leitch Founder, JB Leitch



Jonathan founded JB Leitch in 1997, since when the firm has

gone from strength to strength building an impressive roster of clients including many significant freehold investment and property management companies. Known for its forthright collection methods and expertise in highly technical disputes, the firm currently employs in excess of 120 staff.

Brandon Lewis MP Minister of State for Housing and Planning

As Minister of State for Housing and Planning, Brandon Lewis is responsible for housing, planning policy, neighbourhood planning and planning casework, and he is the lead minister on leasehold and the Housing Bill. The Conservative MP for Great Yarmouth was appointed as minister in 2014, with the Government merging the housing and planning portfolios into one. He says public support for new homes has grown dramatically thanks to government planning reforms since 2010 that include relaxing planning regulations, providing finance for building projects and helping buyers who can't afford a deposit.

Charles Lucas Board Director, Mainstay



An acknowledged expert in residential and mixed use/tenure property management, with over 25 years' post qualifica-



Sebastian O'Kelly Director, Leasehold Knowledge Partnership (LKP)

Sebastian, formerly Property Editor of the Mail on Sunday, is a campaigner for leasehold reform highlighting the injustices of the system via the LKP blog and providing an accreditation scheme for managing agents. He recently won two press awards and was named in Parliament for his efforts.

tion experience, Charles has worked on some of the largest and most prestigious schemes in the UK. A Main Board Director at Mainstay, Charles is responsible for leading and assimilating all new pipeline and

secured opportunities successfully into management.



EGGAR FORRESTER
INSURANCE

The Residential **BLOCK** INSURANCE Specialists

To find out more please call us today on 020 7382 7710
or visit www.egggarforresterinsurance.com

Authorised and Regulated by the Financial Services Authority



NEWS ON THE BLOCK LEASEHOLD PROPERTY JOBS

HELP AND ADVICE FOR FLAT OWNERS

www.leaseholdpropertyjobs.co.uk



Get your foot in the door

Whether you are looking to kick-start your career or find a new challenge, you'll find a range of leasehold property jobs on this site from property managers to concierge and estate staff. Start searching now - a rewarding opportunity may only be a few clicks away.

Contact Michael Otokiti to get your vacancies listed on the site:

 **BY PHONE ON**
0203 538 8875

 **EMAIL**
michael@newsontheblock.com

 **ONLINE**
www.leaseholdpropertyjobs.co.uk

Chris March Chief Executive, Braemar Estates



Chris's involvement in the sector began when he shared offices with a developer. Subsequently, he sold his business to Countrywide, where he spent a decade growing their leasehold business. He has been involved in acquiring ground rent

reversions for clients for over 20 years and now manages some of the UK's most iconic residential buildings for specialist property manager, Braemar Estates. Chris has an established track record of working with developers on the management of new-build residential and mixed-use schemes and has considerable expertise in managing large scale, residential portfolios.

Debbie Matusевич Leasehold Consultant, ARHM



A former Chair of the Association of Retirement Housing Managers, Debbie has worked in property management for many years and is passionate about continually improving retirement housing. At Anchor, England's largest not-for-profit leasehold management organisation, Debbie provides specialist leasehold support to meet regulatory and statutory requirements and drive best practice.

Steve Michaux Director of Leasehold Services, A2 Dominion



Steve Michaux FIRPM is Director of Leasehold Services at A2Dominion Group. He is also chair of the National Leasehold Group and a leading advocate of the need for specialist leasehold professionals within Housing Associations, and has led the growth of the National Leasehold Conference so that it is now a leading event for HA Leasehold Managers. He has spoken widely on the need to develop a comprehensive understanding of mixed tenure schemes widely throughout the residential property sector and the



Philip Rainey QC Barrister & Head of Chambers, Tanfield Chambers

Enfranchisement Barrister of the Year 2009, Real Estate Junior of the Year 2009 and Silk 2010, Philip specialises in Leasehold Enfranchisement and associated areas. He is an expert in service charges, and was Counsel in Sportelli and Daejan v Benson.



Anthony Radevsky Barrister, Falcon Chambers

Tony Radevsky is described in Chambers UK Directory 2015 as 'the leading authority on leasehold enfranchisement'. He is the co-author of Hague on Leasehold Enfranchisement and Tenants' Right of First Refusal, and has appeared in many important reported cases, including four in the House of Lords and Supreme Court. He acted for the successful tenants in Westbrook Dolphin Square v Friends Life [2015] 1 WLR 1713, the largest collective claim to date.

contribution that housing associations can make to this debate. Recently he has joined the RICS Residential Management Working Group as part of a wider agenda to develop positive and effective relationships between housing associations and managing agents.

John Midgley Property Enfranchisement Partner, Seddons

John acts for landlords and tenants in collective enfranchisement and lease extension claims, and has been involved in a number of landmark cases. He is a member of the

advisory committee of the Association of Leasehold Enfranchisement Practitioners (ALEP). John was instrumental in pioneering the Leasehold Reform (Amendment) Act 2014 and works closely with politicians on various other property issues including, most recently, over the proposed changes to tenancy deposits.

Caroline Millington Regional Manager, Plumlife Management



Caroline heads up Plumlife Management, which is



abbatt PROPERTY SERVICES

Property Managers, Estate Managers, Head Concierges, Facilities Managers, Building Managers, Concierges, Caretakers, Cleaners, Outsourced Staffing, Staff Payroll

Specialists over 55 years in providing temporary and permanent property recruitment services to the residential block sector throughout London and the Southeast.

We offer an out of hours service and are available 24 hours a day seven days a week

For more information contact Andrew Alcock
Tel: 020 7430 0088
Email: andrew.aps@abbatt.co.uk
Website: www.abbatt.co.uk



Residential Professional?

If you are an ambitious residential professional who is considering a career move, now is the time to get in touch.

Cobalt's established Residential Team has seen a rise in requests from surveying practices, developers, property agencies, investment funds, managing agents, landlords, housing associations and house builders across London that are seeking residential professionals.

Disciplines covered include:

- Block Property Managers
- AST Property Managers
- Estate Managers
- Concierge
- Property Management Accountants
- Property Administrators
- Property Systems Analysts
- Residential Lettings Accountants

Offices globally www.cobaltrecruitment.com

For a confidential discussion about your career plans or recruitment requirements, please contact **Jonathan Reaney** at info@cobaltrecruitment.com or call **0207 478 2500**.



The power of people

the leasehold and affordable home ownership division of Great Places Housing Group. Great Places owns and manages over 17,000 properties across the North West, 2,500 of which are Plumlife properties, and include shared ownership, leasehold and private management, rent to buy and market rent. It also oversees the service charge setting for the group.

Eleanor Murray Head of Enfranchisement and Residential Disputes, CMS



Eleanor heads up CMS' Residential Disputes and

Enfranchisement team in London and is principal enfranchisement and RTM legal adviser to the Wellcome Trust in respect of its South Kensington Estate. She previously advised Howard de Walden in respect of its

Marylebone Estate for seven years. She has considerable experience on all aspects of residential property disputes and was the winner of the Young Professional of the Year award at the 2014 Enfranchisement & Right to Manage Awards.

Paul Neville Head of Residential Property, Forsters



Paul is head of Forsters' residential property team and

is an expert in all aspects of residential property. He has a particular specialisation in leasehold enfranchisement where he has extensive experience acting for individual tenants, groups of tenants, freeholders and intermediate landlords. He also acts for several residential estates.

Alison Nimmo CBE Chief Executive, The Crown Estate



Alison Nimmo is Chief Executive of The Crown

Estate, which has a capital value of over £8 billion. The Estate's assets range from prime real estate in London's West End, to around 50% of the UK's foreshore and almost the entire seabed



Duncan Salvesen Director - Residential, Dorrington Plc

Duncan, a Chartered Surveyor with over 35 years' experience, is responsible for Dorrington's residential business, comprising a portfolio of over 5,000 units. Chairman of the BPF Residential Board and committee, he is well known in the residential investment market. He is a long-standing advocate of institutional investment in the Build to Rent Sector.

Mark North Associate, Brethertons



Mark joined Brethertons LLP in 2005 as a Debt

Recovery Manager, coming to the firm with a wealth of experience in property-related areas. Mark is now an Associate and dedicated Key Client Manager with a primary focus on the Property industry and a specialism in the Leasehold sector. His main role is to liaise

around the UK, to farmland and forestry. In the last financial year it returned in excess of £285 million revenue profit to the Treasury for the benefit of the nation. Alison has been listed in both Radio Four Woman's Hour's Power 100 and the Evening Standard's Power 1000 lists. She was also voted number one in Property Week's list of the 100 Most Influential Women in Property.



Eric Shapiro Director, Chestertons

Eric has been in the industry for over 50 years. In addition to being a Lecturer, Arbitrator and Independent Expert, he has also co-authored Modern Methods of Valuations; Valuations: Principles into Practice; Service Charges; Law and Practice; and Handbook of Dilapidations, and published numerous articles in the property press. He has specialised in Leasehold Reform valuations since 1967.

with new and existing clients, to fully understand their businesses and align the service offering to support their clients on reaching their strategic goals.

Mark's role is critical in monitoring the firm's high levels of customer care and to ensure the service they receive exceeds their expectations.

Jeff Platt
Chief Executive
Institute of Residential Property Management (IRPM)



Jeff has been heavily involved in developing profes-

sional qualifications, examinations and training for over 3,000 property managers within the leasehold / block management sector. He is the lead author of the Property Management Chapter of the RICS Blue Book and a Professional Member of the Residential Property Tribunal Service.

Robert Plumb
Chartered Accountant and Chartered Surveyor, HML



Rob is a Chartered Accountant and Chartered Surveyor.

He joined HML in 2005 and floated the company

on the Stock Exchange in 2006. Rob is a member of the Residential Management Committee of the BPF and has participated in Leasehold reform debates at the Houses of Parliament. HML manage over 51,000 property units from 14 offices.

Joy Price
Head of Commercial, SLC Solicitors

Joy's sales and commercial experience spans more than 20 years of working with both the private and public sector to deliver strategic visions for organisations and their people. Joy works alongside Neil Shearing to optimise the customer experience at SLC through improved service delivery, innovation and by maximising clients' assets.

Andrew Pridell
Chairman Andrew Pridell Associates & Director, ALEP



Andrew specialises in lease extension and collective

enfranchisement advice and valuation. Appearing in numerous cases as advocate and expert, he also regularly lectures on leasehold reform. Andrew is a Director of ALEP, part of the RICS Working Group on enfranchisement valuation and an Honorary Consultant to the Federation of Private Residents' Associations.

Natasha Reece
Partner, Forsters



Natasha has experience in all areas of property litigation

with particular expertise in residential disputes and leasehold enfranchisement. She advises and acts for estates, charities, commercial landlords and management companies primarily in London. She also acts for landlords and tenants in relation to enfranchisement claims and enfranchisement-related litigation including professional negligence claims. Natasha is on the contributory board of the Property Law Journal and regularly speaks at conferences and seminars on residential property litigation and enfranchisement.

Duncan Rendall
Chairman And Founder, Rendall & Rittner



Duncan started R&R with Matt Rittner in 1990,

becoming Chairman in 2010. He is a past Chairman of ARMA and is currently a council member. Duncan is also an IRPM Fellow.

Matt Rittner
Founding Director, Rendall & Rittner



Matt built a chain of record shops, including wholesal-

ing, importing and exporting of vinyl & CDs before founding R&R with Duncan in 1990. Matt's responsible for the placement of all insurances and continues to manage developments, and has four management teams

reporting to him. The business is all about people.

Paul Robertson
Managing Director, Midway Insurance Services Ltd



Paul Robertson is Managing Director of Midway Insurance

Services Ltd who are the parent company to 1st Sure Ltd, winners of Block Insurer of the Year for the last five years. Paul is



Roger J Southam
Chair of the Leasehold Advisory Service

Roger Southam is a fellow of RICS, IRPM and ARLA. He is also a member of Investment Property Forum and Urban Land Institute, and a regular panelist for industry focused groups including RICS, British Property Federation, Bank of England, HM Revenue & Customs, and the Department of Communities and Local Government. He is non-executive Chairman of the Leasehold Advisory Service.

passionate about ensuring flat owners are treated fairly and are provided with insurance products that provide appropriate protection for a reasonable price. This is most recently demonstrated with his incident support unit and his major loss claims simulations.

Rob Robertson
Managing Director,
Crabtree Property
Management



Rob has been involved in the expansion of the

organisation into a number of new property-related sectors including legal, surveying, valuation, cleaning, maintenance and property-related software. He believes the expansion and growth of the group is directly related to a conscious and structured programme of support and development of the staff. Crabtree's success has come from the ability to adapt and change, to recognise good ideas and having the courage to follow things through.

Kevin Ryan
Partner,
Carter Jonas LLP

Kevin Ryan, a Fellow of the Royal Institution of Chartered Surveyors, is an expert in enfranchisement, valuation, and landlord and tenant matters. He has acted for high profile landlords including

Grosvenor Estate, Howard de Walden Estate, Berkeley Estate, Lanham Estate and Dorrington PLC, as well as tenants on the Crown Estate, Portman Estate and Bedford Estate, among many others.

Ian Sands
Enfranchisement
Director,
Howard De Walden
Estate



Ian is a Chartered Surveyor with over 20 years' experience

in Residential Estate Management. He started his career in private practice and then spent ten years with the Grosvenor Estate. In 2009 he was appointed Enfranchisement Director at the Howard de Walden Estate, where he manages all of the leasehold enfranchisement matters for the estate.

Simon Serota
Partner & Head
of Litigation,
Wallace LLP

Simon's reputation as one of London's top property litigators stems from his establishment of one of the first teams of lawyers dedicated solely to leasehold enfranchisement, which has experienced phenomenal success. Simon was a member of the team advising on the freehold acquisition of Dolphin Square - the largest enfranchise-

ment claim to date. He is responsible for all of the work for one of London's largest private landlords. His practice includes a significant number of Right to Manage claims on behalf of landlords.

Neil Shearing
Principal Solicitor, SLC



Neil is passionate about the sector, its require-

ment for professional integrity, improved service delivery, innovation, income generation and risk-free legal services that support management professionals, investors and leaseholders. Neil's award-winning conceptual legal services delivery extends to accountancy, insurance and credit control.

Jonathan Smith
Managing Director,
Trinity Estates



Trinity's portfolio continues to grow at an annual rate of

+10%. Currently managing in excess of 50,000 homes nationwide Jonathan has been at the forefront of implementing controls and efficiency at Trinity and is working closely with industry colleagues on necessary regulation changes with Trinity being the first agent to be successfully audited against



Janie Strange
Joint CEO, Institute of Residential Property
Management (IRPM)

Janie has been involved with the Institute of Residential Property Management from the beginning in 2002. The Institute now with a membership of over 3,000 and is recognised as the leading professional body for residential block managers with employers now seeking IRPM qualified managers. She is currently Joint CEO.

ARMA-Q standards.

Bob Smytherman
Chairman, Federation
of Private Residents'
Associations (FPRA)



Bob Smytherman is the Chairman of The Federation

of Private Residents' Associations, which provides impartial advice to over 500 Residents' Associations, RMCs & RTMCos. Bob is a passionate campaigner and advocate for

leasehold rights, and since 1992 has been a Director of his own resident management company (RMC). He is also currently Town Crier for his home town of Worthing.

Richard Stephenson
Founder, Harrods
Estates



Richard Stephenson heads up both Harrods Estates

Asset Management and PL Management, between them probably the leading

managing agents for prime central London and riverside new developments. Richard founded both businesses in 2000 and has built up a blue chip client and development portfolio. As well as running the property management side, he provides consultancy advice for new development management.

Craig Stevens Managing Director, Warwick Estates



In just eight years Warwick Estates has grown from a

one-man-band to manage over 500 developments and employ over 100 staff. Craig is more proud of the awards that Warwick has won consistently over the years. Currently the ratio of developments to Property Managers is less than 12:1 and it's this simple idea that is at the heart of the success. With 14,000 more units promised the future looks to be full of growth still for Warwick Estates.

Alistair Stimson Director, Enfranchisement Savills

Alistair is one of the leading enfranchisement and lease extension valuers in London. He has dealt with some landmark and high profile Prime Central London enfranchisement cases, and was part of the team

behind the successful placement of the Asset Management across the Wellcome Trust's South Kensington Estate.

Colin Stokes Director, Adiuvo



Colin Stokes, an ex central London block manager,

founded Adiuvo in 2007 with the idea of providing trained and experienced Property Manager's for clients call handling needs. Working predominantly out of hours to provide emergency cover for agents Adiuvo are now responsible for almost 250,000 units and remain the first and only specialised out of hours and call handling service for the Property Sector.

Harriet Thornton Associate, LCF Law



Harriet is an Associate Solicitor in the Commercial Property department at LCF Law and has a particular expertise in leasehold enfranchisement, assisting landlords and tenants with lease extensions and freehold purchases and sales.

Harriet's work covers areas including site acquisition and development, commercial leases and portfolio management with a particular interest in charities.

Harriet's work was rewarded with the Young Professional of the Year Award at the 2015 ERMA's (she was the only representative from the North of England to be named in the category). She is also a member of ALEP.

Joe Tona Director, Property Debt Collection



Since 1993 Joe has worked tirelessly with his team to

develop a successful service charge and ground rent recovery solution that is a cost effective alternative to litigation. His pioneering vision has shaped a bespoke freehold process that boasts a 100% success rate, over £126 million of arrears being collected since 2008 and 93% of cases resolved without the need for legal action. Focused on service delivery, enhanced reporting technology and key industry knowledge, his efforts have culminated in Property Debt Collection acting on behalf of many of the UK's leading Freeholders and Managing Agents.

Terry White Chairman, Crabtree Property Group



Crabtree has been successful with its expansion into

supporting property-related services, particularly its legal practice (which recently changed its name to C G Naylor), and cleaning and maintenance (Lloyds Cleaning and Maintenance Services).

The core business, Crabtree Property Management is one of the largest independent residential managing agents in the UK.

Brett Williams Partner, CPBigwood

Brett is a Chartered Surveyor with well over 20 years' experience of working in residential property management. Now with a team of over 100 office-based staff, CPBigwood manages in excess of 22,500 individual flats and apartments from five offices across the country. He is a past Chairman of ARMA and currently sits on the RICS Property Management Working Group.

James Wilson Director, Jones Lang LaSalle



James joined Jones Lang LaSalle from

W.A.Ellis on their merger in 2014. He qualified as a chartered surveyor in 1992, after a first career in the Army. He was admitted a fellow of the Chartered Institute of Arbitrators in 1995. James has been advising on all aspects of residential property for over

25 years. He is a regular speaker on valuation issues within the context of leasehold reform on behalf of the Royal Institution of Chartered Surveyors, LEASE and Central Law Training, He is a co-author of the RICS Appraisal and Valuation Standards Valuation Information Paper No. 7 – Leasehold Reform in England and Wales, among other publications.

Debra Yudolph Partner, Say Property Consulting



Debra Yudolph has over 20 years' experience in

residential property with a focus on asset and property management. For nine years, she was Director of Asset and Property Management at Grainger plc. In 2010 she launched SAY Property Consulting with Charles Seifert, specifically established to provide advisory services relating to the management of residential and mixed use property to owners, developers and investors. SAY currently provides management advice on some of London's most exciting new developments and their clients include Canary Wharf Group, Argent, Grainger, Helical Bar, Westminster City Council, Exemplar, Wanda, Berkeley Group, HUB Residential and Redrow.



PROPERTY SOFTWARE • TOGETHER WE CAN



POWERING BLOCK MANAGEMENT FOR OVER 20 YEARS

Making life easier by enabling you to integrate,
automate and take control of your property
and accounting information.



(020) 7378 8358
grosvenorsystems.com